

Complaint About the Police




COMPLETING THE FORM

The OIPRD must have a signed complaint form in order to process your complaint. The OIPRD does not accept anonymous complaints. Please sign the declaration in section six on this form.

Please note that the information on this form will be sent to the police chief or the OPP Commissioner, in care of their professional standards unit, or to the police services board.

If you have questions about filling out this form or about the complaints process, visit our website at: www.oiprd.on.ca or call us at: 1-877-411-4773 or 416-246-7071.


If you need accommodation under the AODA, please call the number above or email: oiprd.accommodation@ontario.ca

 Have you made this complaint with another government agency or police service? Yes No

If yes, please specify:

 Is this matter currently before the courts? Yes No

 Is this complaint about something that happened to you? Yes No

 How would you like correspondence from the OIPRD to be sent to you? Mail Email

I would consider resolution or mediation for this matter.

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YOUR DETAILS (COMPLAINANT)

Title (e.g., Mr./Mrs./Ms.):

First (given) name:

Last (family) name:

Date of birth: Day Month Year

Street address:

City:

Province: Postal code:


Main phone number:


Alternate phone number:


Email:

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POLICE DETAILS

 Name of police service your complaint is about:

 What police station/division/detachment does the officer(s) work at? (If known)

 Who is your complaint about [specific officer(s)]?

Name:

Rank: Badge #:

Any other identifier (e.g., age, height, weight, hair colour)

Name:

Rank: Badge #:

Any other identifier (e.g., age, height, weight, hair colour)

If there are more than two officers involved, please include that information in your complaint details in section three.

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YOUR COMPLAINT DETAILS

Where did the incident(s) that led to your complaint happen? If you do not know the address or street names please include landmarks etc.

Street address:

Nearest intersection:

City:

Any other details:

When did the incident(s) happen? If there is more than one incident, include each date.

Day Month Year Time : AM PM

Day Month Year Time : AM PM

If there are many incidents that happened over a period of time include that information.

From: Day Month Year

To: Day Month Year



What is your complaint about?

Describe in detail what specifically happened to cause you to make a complaint. Consider the following:

- What did the officer(s) do, say or did not do that has caused you to make this complaint?
- Based on your complaint, what do you think the officer(s) should have done or said?
- Describe any injury or damage as a result of what the officer(s) did or didn't do. (A complaint with the OIPRD cannot result in financial compensation).
- If you are not the directly affected person, outline how you were affected (e.g., loss, damage, distress, and/or inconvenience).
- Identify any evidence of the incident(s) you have (e.g., photo, audio, video, medical records).
- If this happened to someone else and you are a witness to the incident, please include the name and contact information of the person this happened to (if known).

Complaints may be screened out if they are made more than six months after the incident. If the incident you are complaining about happened more than six months ago, please indicate if you are under the age of 16, if you are a person with a disability, if there is a criminal case in relation to this incident and/or if there is any other reason for your delay in making the complaint.

You may attach additional information or documents if necessary.

I was waiting for the bus when I heard a commotion at the intersection of Main and King. I looked over to see two police officers take down a man on the street. He was screaming for help, while the officers shouted "stop resisting" as they were hitting the man on the ground. I pulled out my phone to record the situation, right as two more cruisers arrived at the scene. Two officers jumped out of their car and ran over to the scuffle. The man was still on the ground but the officers must have felt two people weren't enough to hold him down. While I was recording this (from the other side of the intersection) two other officers from the second car came over to me and tried to block me from filming. They kept telling me to move back even though I was across the street from this interaction. They asked me why I was filming and I told them it was my right to film and I wasn't interfering with them in anyway. They asked me for my name and where I lived and I told them I didn't need to provide this information. One of the officers (who I later found out was Sgt. Smith) said that they could seize my phone as evidence. I told them that I didn't think that was true and they backed off that line of intimidation. While they were interacting with me the other officer (Cst. Aliquis) was making sure he was blocking the view of the arrest happening across the street. I think this was a deliberate attempt to make sure I couldn't get evidence of their violent actions. I then asked them for their names and badge numbers. Sgt Smith gave me his card and wrote Cst. Aliquis' information on the back. At this point the man was put in the back of the cruiser, so Sgt. Smith gave me a smirk and said in a sarcastic tone "have a nice day", and walked back across the intersection.

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TRANSLATOR'S DECLARATION

I, (print name)

declare that I have accurately translated the content of this form for the complainant from English to (insert language)

I am proficient in both languages and was able to communicate fully with the complainant. The complainant has indicated that s/he fully understands the content and answers provided.

Signature: Day Month Year

I used a translator to fill out this form and I will need to arrange for a translator in the event of an interview. Yes No

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ACCOMMODATION

Do you require accommodation under the Accessibility for Ontarians with Disabilities Act (AODA)? Yes No

Please indicate how we may accommodate you:

Do you require a telephone typewriter service for interviews over the phone? Yes No

Do you require an ASL or LSQ interpreter? Yes No

For more information about accommodation under the AODA please email: oiprd.accommodation@ontario.ca or call 1-877-411-4773 or 416-246-7071

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DECLARATION

I certify that the information provided on this form is true. I understand that the information on this form will be provided to the police chief or the OPP Commissioner, in care of their professional standards unit, or the police services board, and that this complaint may be investigated by the professional standards unit of the service I am complaining about, with oversight by the OIPRD.

Name (please print):

Signature: Day Month Year

Are you represented by an agent? Yes No

Name of agent:

Agent contact details:

Correspondence will be sent to your agent. Anyone can act as an agent on your behalf.

FREEDOM OF INFORMATION AND PROTECTION OF PRIVACY

The personal information that you have provided on this complaint form is collected by the OIPRD under the Police Services Act. The information will be used to investigate your complaint. As an agency of the government, the OIPRD must adhere to the Freedom of Information and Protection of Privacy Act (FIPPA). If you have any questions about privacy protection, please contact the Freedom of Information and Privacy Office at the Ministry of the Attorney General at 416-326-4300.

INTAKE AT A POLICE STATION (FOR POLICE)

Intake Officer Name:

Badge #: Date received: Day Month Year

This complaint form and additional information provided by the complainant must be sent to the OIPRD for processing within three business days of receipt by a scanned copy to: **oiprdcomplaints@ontario.ca**, by mail, or by fax at 1-877-415-4773.